D-A5: Appendix 3
Questionnaire for Package Solution Provider

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Questions to Package Solution Providers

1. Design indicators
   - How to choose the size of the package? (planer is recommended, rule of thumb, ...)
   - What do you recommend your customers?

2. Which components are part of the package?

3. Is the controller part of the package?

4. Does the controller only take the chiller into account or also following parts:
   - Solar thermal system
   - Distribution system to cooled area (fan-coils, cooled ceiling, etc.)
   - Room conditions (temperature, humidity)
5. Do you have pre-defined control strategies for different framework conditions and applications?

6. Which service is supplied by your company and what has to be done by any partner (installer/planer/..)?

7. What has to be sized separately?
   - E.g. pump for heat rejection loop depends on distance between cooling tower and chiller

8. Specific requirements (space in technical room and for heat rejection, water treatment)
9. Maintenance
   o What type of maintenance does the end user have to do? How often?
   o What type of maintenance needs to be done by a specialized company? How often?

10. Do you offer Monitoring as part of the package?