D-A5:
Installation, Operation and Maintenance Guidelines for Pre-Engineered Systems

A technical report of subtask A (Pre-engineered systems for residential and small commercial applications)

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<tr>
<td>Phone</td>
<td>+34 983 546 504</td>
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<td>Fax</td>
<td>+34 983 546 521</td>
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<td>e-mail</td>
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<td>+39 0471 055699</td>
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1 Introduction

The idea of this working group was to set up guidelines for installation, operation and maintenance based on experience of already existing pre-engineered small scale solar heating and cooling plants. Therefore, an end-user survey was invented by setting up a questionnaire including the relevant information for this purpose (see chapter 2.1). From the results of the interviews (see 2.2) it became clear that most of the analyzed solar heating and cooling plants can’t be categorized in “pre-engineered” systems. As a result it was decided in the working group that the information gained from the end-user survey should be used for a list of recommendations (see chapter 2.3) to bring the idea of pre-engineered systems forward.

As a second step interviews with companies, which already offer package solutions for solar heating and cooling plants were carried out (see chapter 3) to investigate the pre-engineered status of the offered packages available. Furthermore, by comparing the different package solutions and also taking the experiences from monitoring of such systems into account, suggestions for high quality package solutions were set up.

2 End-User Survey

The purpose of the end-user survey was to give an impression on the pre-engineered status of the already existing solar heating and cooling plants by collecting the experiences (and expectations) of the plant owners regarding installation, operation and maintenance of their systems. The end-user survey is based on interviews which were held personally by authors of this report as well as filled in questionnaires by the plant owners themselves. To get in contact with the relevant plant owners a list of existing small scale solar cooling plants was put together. Therefore, in addition to the already known plants, due to monitoring evaluation by IEA SHC Task 38 institutions, manufacturer of small scale ab-/adsorption chillers were asked for existing installations. In total, data about 122 solar cooling plants was collected (see Appendix 1).

2.1 Interview guideline

To get the desired information from the plant owners of small scale solar heating and cooling plants a questionnaire was set up as an interview guideline. The content of the interview guidelines is divided into the following sections (see Appendix 2):

1. General data
2. General questions
3. System configuration
4. Planning and installation
5. System operation
6. Maintenance
7. Costs

As the list of existing small scale solar cooling plants shows, most of the more than 120 elaborated plants are located in Spain or in German speaking countries (see Appendix 1), the questionnaires were translated into Spanish and German (see Appendix 2) to increase the number of filled in questionnaires by plant owners.

2.2 Results
The collected results are presented in anonymous form, which was part of the interview guidelines general conditions.

2.2.1 General data
In total, 18 interviews were conducted in 6 countries (see Figure 1) on 8 application types (see Figure 2). No statistical conclusions can be taken from this survey because of the small sample size but it reflects the average ongoing trend.

![Bar chart showing interviews per country: Spain 8, Austria 5, Germany 2, Switzerland 1, France 1, Italy 1.](image)

*Figure 1: Evaluated interviews per country*

Although most of the application types are office buildings (see Figure 2), a mix of applications for small scale solar heating and cooling plants can be verified, which also corresponds with the application types in all listed plants shown in Appendix 1.
2.2.2 General questions

To the question, if the plant did fulfill owners expectations, two third answered with yes and one third with no, which is rather a high percentage of dissatisfied plant owners (see Figure 3). For “no” the following reasons were mentioned:

- System is still not ready for operation
- Plant was only fully operating after the third season. The energy savings were much smaller than predicted by consultant
- Lots of adjustments for the operation
- Commissioning didn’t happen (2 plants)
- Start up phase is too late in the morning (first time of cold production at noon)
- Lack of continuity on the management of the project after commissioning (chiller provider is unable to maintain correctly the chiller and its control/monitoring system)

![Figure 2: Application types of solar heating and cooling plants](image)
The plant quality was judged quite well by the plant owners (see Figure 4); for “moderate” and “bad” following additional information or impressions were given:

- The plant was not ready for daily use and needed a lot of manual adjustments, therefore, the plant has been dismounted
- The majority of solar thermal installation companies do not understand solar thermal systems

### 2.2.3 System configuration

From the technology side 14 of the evaluated plants are equipped with absorption chillers only four are adsorption chiller systems. The preferably used technology on the solar thermal side are flat plate collectors (14 plants), only three plants operate with evacuated tube collectors and one uses both types of solar collectors.
Concerning dimensioning of the solar collector area in correlation to the installed cooling capacity, which is a typical planning indicator for solar thermal cooling plants, the values vary from 1.2 m²/kW to 10.7 m²/kW (see Figure 5). Also the configuration of the hot storage tank in correlation to the solar collector area has quite a large range from 9.4 l/m² to 166.7 l/m² (see Figure 6).

The usage of solar thermal heat is limited to air-conditioning in three of the evaluated plants, all of the other plants use the solar thermal heat either for space heating support and/or domestic hot water (DHW) preparation (see Figure 7).
The back up strategies also varies significantly (see Figure 8). Most of evaluated plants use hot side back up. Based on the experiences of monitoring it is the most critical configuration in terms of achieving high primary energy savings.

2.2.4 Planning and installation

The installation period of the evaluated plants varies as well. It was finished in some cases within three days and reaches in some cases up to three month (see Figure 9). It is quite interesting that it is already possible to install a solar heating and cooling plant within three days and a short installation time should be one goal for pre-engineered systems.
The number of people involved for installation for the evaluated plants shows that for most of the plants less than five people were necessary (see Figure 10). Also this can be used as an indicator for pre-engineered systems to avoid misunderstandings and time delay during installation due to the amount of involved people and companies.

In seven of the evaluated plants time delays during installation (see Figure 11) were recorded.
The reasons for such time delays mentioned are as follows:

- caused by plant owner: negotiations and ordering is regulated by public law and took quite long (delay 3 month)
- pump didn’t work
- caused by discrepancies with installer
- caused by installer and subcontractor of installer (two weeks)
- different time period of material delivery
- difficulties in finding the desired pumps
- water damage caused by poorly compressed pipes

The list of reasons mentioned above show that most of the problems occurred were not particularly related to solar heating and cooling technology but to HVAC technology in general.

In Table 1 the main problems mentioned during installation are listed as well as the solutions and the time for solving the problem. Pre-designed control strategies as well as quality standards for piping would have avoided most of the problems mentioned.
### Problem | Solution | Time for solving the problem
--- | --- | ---
programming was difficult | new pump and new program from supplier | 2 years
discrepancies with low qualified installer | with calmness and a continuous discussions | for each case various days
air in the system | repeated blowing off | 1 day
chiller without manual in the desired language | patience and motivation of the different actors | 6 month
issue on the wireless connection of the monitoring system to the Internet | as above | as above
connection and settings of the control system | as above | as above
manufacturing defect of the chiller | on site by the installer and the planner | 1 day

Table 1: Issues recorded during installation

#### 2.2.5 System operation

In response to the question, if the plant owners are comfortable in the solar cooled area, most of the evaluated plants were perceived as comfortable (see Figure 12).

Positive experiences:

- first day of operation it was too cold; following the adjustment of room air temperature to a minimum of 24°C, the expectations of comfort were met;
- the operation is fully automatic, except the switching from cooling to heating season
Negative experiences:

- insufficient dimensioning of the cooling ceiling
- floor gets too cold for children to play, pre-cooling of the building is necessary
- the control system is not optimized
- to many manual adjustments necessary

2.2.6 Maintenance

Table 2 shows a summary of the maintenance items mentioned by the plant owners. No similarity between the mentioned maintenance actions was visible by comparing the answers. Only some of the plant owners had enough information about necessary maintenance actions. In half of the evaluated cases, hardly any maintenance items were listed. This situation gives the impression that in most cases the plant owners lack information about necessary maintenance actions to be undertaken. These recordings expose possible reasons for a non satisfactory energy performance of the plants.

<table>
<thead>
<tr>
<th>Regular basis</th>
<th>Maintenance item</th>
</tr>
</thead>
<tbody>
<tr>
<td>Once a week</td>
<td>check of main variables</td>
</tr>
<tr>
<td>Once a month</td>
<td>adjustment of software cleaning of the solar collectors</td>
</tr>
<tr>
<td>Twice a year</td>
<td>Chiller: evacuation Heat rejection:</td>
</tr>
<tr>
<td></td>
<td>• emptying/filling</td>
</tr>
<tr>
<td></td>
<td>• cleaning</td>
</tr>
<tr>
<td></td>
<td>• cooling/heating switch</td>
</tr>
<tr>
<td>Once a year</td>
<td>Whole system:</td>
</tr>
<tr>
<td></td>
<td>• pressure</td>
</tr>
<tr>
<td></td>
<td>• temperatures</td>
</tr>
<tr>
<td></td>
<td>• pumps</td>
</tr>
<tr>
<td></td>
<td>• probes checking (water, glycol)</td>
</tr>
<tr>
<td></td>
<td>• elimination of air from the pipes</td>
</tr>
</tbody>
</table>

Table 2: List of maintenance actions mentioned

2.2.7 Costs

The specific investment costs, given by the plant owners, are in a very big range (see Figure 13). Compared to presently achievable average investment costs from 1.500 - 2.800 €/kWcooling capacity for medium to large size solar cooling plants between
70 - 400 kW\textsuperscript{cooling capacity} most of the small-scale plants evaluated, are obviously much more expensive. Interestingly, there is one plant within the average values of investment costs of medium and large size solar cooling plants (plant 6) and one plant is much below these values (plant 13).

![Specific investment costs (€/kW cooling capacity)](image)

**Figure 13: Specific investment costs of plants**

### 2.3 Recommendations for installation, operation and maintenance

As already mentioned in chapter 1, the information gained from the end-user survey is transferred into the following list of recommendations to bring the idea of pre-engineered systems forward.

**Installation:**

- One person (company) with responsibility for the full installation and co-ordination of communication between the involved companies and the end-user
- Set up of installation time schedule which allows parallel work of different professionals and exact milestones, to shorten the time of installation
- Planning of quality checks during installation; A list of components, typically used for solar heating and cooling plants, should be set up and applied

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**Operation:**

- Setting up commissioning plans according to the possible technology combinations for solar heating and cooling plants from which the accurate plan can be selected

- Thorough commissioning, checking of all relevant parts in the system (pumps, heat rejection, water treatment, valves, control, etc.) over a longer period of time (at least some days)

- Handbook for end-user, explaining the main operation modes, values to be monitored, maintenance plan, supplier contact information

- System controller should be pre-designed for the following purposes:
  - Smooth operation of various technology combinations for solar heating and cooling plants also considering the distribution side
  - Recording of monitoring data
  - Simple to modify for improving the plants

- Continuous recording of monitoring data of the plant (stored at system controller and/or sent to online data base at system supplier) and analyzed by system supplier should ensure high energy performance of the plant

**Maintenance:**

- Maintenance should be carried out according to a maintenance plan set up by the system supplier beforehand

- Typical maintenance items are shown in Table 2 but must be adjusted according to the actual application

- Company or companies responsible for maintenance should be defined at the latest for the beginning of plant operation

**3 Interview Package Solution Provider**

As already mentioned in chapter 1, interviews with companies which already offer package solutions for solar heating and cooling plants were carried out to investigate the pre-engineered status of the offered packages available. Furthermore, by comparing the different package solutions and also taking the experiences from monitoring of such systems into account, suggestions for high quality package solutions were set up.
3.1 Interview guideline

The interview guideline for package solution providers (see Appendix 3) was set up for the purpose of information collection about package definition (included components, control items, maintenance and monitoring) as well as design indicators. Furthermore, the components which have to be designed separately were investigated.

3.2 Results

Following results correspond to the feedback of five package solution providers of small-scale solar heating and cooling systems. The collected results are also presented in anonymous form, always referring to package solution provider one to five as “PSP 1” to “PSP 5”.

3.2.1 Design indicators

PSP 1 has developed a design tool for selection of the cooling package size, based on weather data, calculation of heat rejection parameters and/or temperature levels of hot water, cooling water or chilled water. PSP 2 estimated the package size from available pre-designed packages; Separated planning is necessary for the dimensioning of pumps and cold water distribution system. The packages of PSP 3, PSP 4 and PSP 5 were mainly custom-made by the package solution provider themselves or external planners.

3.2.2 Components included

Table 3 compiles the components included in different package solutions provided by the interviewed package solution providers. Differences occur in the variety of components offered, for example PSP 1 and PSP 3 can provide dry, hybrid and wet heat rejection units while PSP 4 only offers wet cooling towers. Also the range of different chiller manufacturers is larger from PSP 1 and PSP 4 than from others. Back up is only mentioned as part of the package by PSP 1 and PSP 3. PSP 5 does not include the three pumps around the chiller in the package, only the solar thermal pumps are included. Water treatment is only mentioned as part of the package by PSP 1 and PSP 4. Cold storage is given as an option from PSP 3 and PSP 4. All of the interviewed package solution providers, except PSP 4, offer one system controller for the whole system up to the cold storage mainly developed by themselves.
<table>
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<tr>
<th>Component</th>
<th>PSP 1</th>
<th>PSP 2</th>
<th>PSP 3</th>
<th>PSP 4</th>
<th>PSP 5</th>
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<td>✓</td>
<td>✓</td>
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<td>✓</td>
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<tr>
<td>cold water storage</td>
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<td>✓</td>
<td>✓</td>
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<td>✓</td>
</tr>
<tr>
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<td>✓</td>
<td>✓</td>
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<td>piping and hydraulics</td>
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<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
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<td>✓</td>
<td>✓</td>
<td>x</td>
<td>✓</td>
</tr>
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Table 3: Components included in package solutions

3.2.3 Control items included

PSP 1 offers a very sophisticated system controller, taking into account the sorption chiller, heat rejection, solar thermal system, several other heat sources (e.g. CHP unit, biomass, etc.), distribution system (four mixed heating/cooling circuits) and room conditions; pre-defined control strategies, referring to 43 million hydraulic options, available in the system controller.

Also PSP 2 system controller is part of the package, which takes the solar cooling system up to the cold water storage into account (not the water distribution system); pre-defined control strategies are stored at the system controller.

The system controller of PSP 3 is custom-made and used for the whole installation including back-up and distribution, if required. The control system runs the chiller, the heat rejection system, pumps of all the loops and the back-up.

PSP 4 offers two different controllers, which can communicate with each other; pre-defined control strategies are foreseen for applications with fan coils, chilled ceilings and sub zero cold production.
The system controller of PSP 5 is custom-made and controls the system up to hot storage and cold storage; except some parameters, such as minimum temperature of chiller, no control strategies are pre-defined.

Only the system controllers of PSP 1 and PSP 3 can take into account both, the distribution system to the cooled area (fan-coils, cooled ceiling, etc.) and the room conditions (temperature, humidity).

### 3.2.4 Maintenance included

All interviewed package solution providers, except PSP 5 offer maintenance as part of the full package implemented by them or a recommended specialized company; commissioning is part of all packages, implemented by the package solution providers. PSP 1 and PSP 2 have pre-defined maintenance plans according to the chosen package solution. PSP 4 has included a visual inspection once a year and check of pump running times by telemaintenance. PSP 5 just recommends to the plant owner to empty the heat rejection unit in winter and to refill it in summer.

### 3.2.5 Monitoring included

Table 4 shows the present status of monitoring services included in different package solutions of interviewed package solution providers. PSP 1 has put most effort into this item. In this case monitoring was included in the system controller and made accessible for the plant owner, either directly at the system controller or put into graphs via internet access to the system supplier.

<table>
<thead>
<tr>
<th></th>
<th>PSP 1</th>
<th>PSP 2</th>
<th>PSP 3</th>
<th>PSP 4</th>
<th>PSP 5</th>
</tr>
</thead>
<tbody>
<tr>
<td>part of package</td>
<td>✓</td>
<td>×</td>
<td>✓</td>
<td>✓</td>
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</tr>
<tr>
<td>included in system controller</td>
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<td>×</td>
<td>×</td>
<td>×</td>
<td>×</td>
</tr>
<tr>
<td>online data available</td>
<td>✓</td>
<td>×</td>
<td>×</td>
<td>×</td>
<td>×</td>
</tr>
</tbody>
</table>

Table 4: Monitoring included in package solution

PSP 3 and PSP 4 also offer monitoring as part of the package; PSP 4 integrates sensors into the machine for all three circuits; PSP 3 didn’t give any detailed information about the included monitoring. Monitoring is offered by PSP 1, PSP 2 and PSP 3 also to improve the systems.
3.3 High quality package solutions

Following services should be included by a package solution provider to achieve high quality solar heating and cooling plants:

- Design of the entire solar heating and cooling plant
- Thorough commissioning
- Handbook for end-users (including maintenance plan)
- Maintenance according to maintenance plan
- Monitoring data from main parts of the plant (solar thermal system, three circuits around chiller, heat rejection, storages, distribution to building); available on system controller or/and online data
- Improvement of the system (at least yearly reporting)

When selecting components, following focus should be given to achieve high energy efficient plants:

- Energy efficiency class of fans in heat rejection
- Sufficient water treatment system included in the package
- Energy efficiency class of pumps; variable speed pumps

As already mentioned, the degree of pre-fabrication varies from supplier to supplier. It is recommended to choose a package, which is as pre-engineered as possible. This way, it can be made sure that all components work well together. An important aspect is that the controller is included in the package and the control strategies, necessary to ensure proper operation of all system components, have been pre-defined by the manufacturer. Most manufacturers offer pre-defined control strategies, depending on the exact configuration of the system e.g. the temperature level in the chilled water circuit.

Not all packages on the market include a control system which manages, besides the solar thermal plant and the chiller, the heat and cold distribution systems. In these cases, a separate controller is needed. However, the overall control concept of the building often has a big influence on the performance of the entire system. As an example, the cold distribution system should take into account whether there is cold from the thermally driven chiller available or not. That shows that the design matching of the controller for cold production and the controller of the heat and cold distribution is an important issue. Therefore packages that include the control algorithms also for the distribution system are recommended.
4 Summary and conclusions

The end-user survey showed that many installed small-scale solar heating and cooling plants are not truly pre-engineered. This explains many of the problems with the installed plants mentioned in the survey.

For example, the evaluation of the installation period showed that some installations have much too long periods of time for installation and many people involved. The communication between the involved parties seemed to be difficult in some cases (chiller provider, solar thermal collector provider, installer, planner and owner). In some cases the commissioning didn’t happen at all. During operation, the range of work for the plant owners reaches from hardly anything to do (everything runs automatically) to daily adjustments. The answers given by the plant owners concerning maintenance show that only some plant owners were well informed about the main maintenance items of a solar cooling system; the rest mentioned only parts of the necessary maintenance items or nothing at all. In most of the evaluated plants, the average investment costs are too high for what is already possible to achieve.

Small-scale solar heating and cooling systems can be bought from specialized companies as complete packages, including the entire solar thermal plant with hydraulics, heat storage tank, absorption or adsorption chiller, heat rejection system, possibly cold storage tank and a control system of the whole installation. The degree of pre-fabrication varies from supplier to supplier. In some cases, all pumps are pre-defined depending on the flow rate and an assumed pressure drop, taking distances between components into account. In other cases, these components need to be sized specifically for each installed system. These pre-engineered packages are then connected to heat, cold and domestic hot water distribution systems.

Packages, available on the market, offer different cooling capacities. The number of small-scale thermally driven chillers available on the market is not vast, often the chosen chiller represents the starting point for design. The rest of the system is then pre-engineered to fit the chiller size. For the purpose of choosing the correct size of the package for a given application, an assessment of the cooling load of the building has to be carried out. System suppliers help the customer in the planning process or recommend charging a planning office, to identify the cooling load of the building.

Suppliers of such systems typically have affiliated installers that carry out the installation work. The commissioning is then done by the supplying companies themselves, to ensure proper installation and operation of the plant. Many companies offer monitoring and optimization processes of the system. Since this is a relatively new technology, this should
systematically be used in order to avoid possible malfunctioning, minimize energy consumption and therefore operation costs of the system.

Maintenance is normally carried out by the system suppliers themselves or by an affiliated company typically at least once a year. However, some packages include a wet cooling tower for heat rejection, which requires following specific tasks: emptying of the water before the winter and refilling in the spring, water treatment management process (compulsory in some countries). With a pre-engineered system, it should not be necessary for the end-users to do any maintenance themselves.
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7 Annexes

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Appendix 3 – Questionnaire for package solution provider